



iPodMedics

iPod Repair Form

3rd/4th Gen.



Mini



Video



1st Gen. Nano*



<input type="checkbox"/> B+W Screen: \$69.00	<input type="checkbox"/> B+W Screen: \$69.00	<input type="checkbox"/> Color Screen: \$99.00*	<input type="checkbox"/> Color Screen: \$79.00
<input type="checkbox"/> Color Screen: \$90.00	<input type="checkbox"/> Headphone Jack: \$59.00	<input type="checkbox"/> Headphone Jack: \$79.00	<input type="checkbox"/> Top Case: \$49.00
<input type="checkbox"/> Headphone Jack: \$49.00	<input type="checkbox"/> 4GB Hard Drive: \$139.00	<input type="checkbox"/> 30GB Hard Drive: \$179.00	<input type="checkbox"/> Battery repl. & iPod tune-up: \$60.00
<input type="checkbox"/> Click Wheel: \$69.00	<input type="checkbox"/> 6GB Hard Drive: \$149.00	<input type="checkbox"/> 60GB Hard Drive: \$199.00	<input type="checkbox"/> Add a battery to any repair: \$25.00
<input type="checkbox"/> 20GB Hard Drive: \$99.00	<input type="checkbox"/> Click Wheel: \$49.00	<input type="checkbox"/> Top Case: \$39.00	<input type="checkbox"/> Click Wheel: \$49.00
<input type="checkbox"/> 30GB Hard Drive: \$119.00	<input type="checkbox"/> Battery repl. & iPod tune-up: \$60.00	<input type="checkbox"/> Battery repl. & iPod tune-up: \$60.00	<input type="checkbox"/> Back Case: \$39.00
<input type="checkbox"/> 40GB Hard Drive: \$149.00	<input type="checkbox"/> Add a battery to any repair: \$20.00	<input type="checkbox"/> Add a battery to any repair: \$20.00	
<input type="checkbox"/> 60GB Hard Drive: \$179.00		<input type="checkbox"/> Add a Top Case to any repair: \$29.00	
<input type="checkbox"/> Battery repl. & iPod tune-up: \$60.00			
<input type="checkbox"/> Add a battery to any repair: \$15.00	Add a pair of Apple Ear Buds to any order for \$15.		

All prices above include parts, labor and shipping. Tax not included.

▲ Please indicate which repairs you would like us to perform on your iPod by checking the appropriate boxes above. ▲



iPodMedics

Service Agreement:

In the process of servicing your iPod it is possible that you could lose your music and/or other data. In most situations we do not need to reformat your drive, but in certain cases of hard drive problems involving hard drive errors or clicking sounds, it may be necessary to do so. If you give us permission to erase the iPod's hard drive, all you need to do is erase and re-sync it with your iTunes library when the unit is returned to you. Also, if your iPod is under warranty, and we open it (or anyone else other than Apple) then the warranty is void.

-It's OK to reformat my iPod.

Initial: _____

Date: _____

Customer Info:

Please fill out this form and send it in with your sick iPod. You don't need to contact us in advance to obtain a RMA or service number, just securely pack your iPod and send it to us at the address below. We'll e-mail you as soon as your iPod arrives at our shop. When we complete your repair and/or battery replacement we'll e-mail you a payment request from Google Checkout. Questions? E-mail us at ipodservice@macmedics.com

Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ Zip: _____

Daytime Phone#: _____ Ext: _____

Email: _____

iPod info/problem description: _____

*A quick note on our replacement screens for Video iPods: The newest 5.5 Generation iPod Video's LCD screen is 60% brighter and more vibrant than the older 5th Generation Video iPod. The screen is backwards compatible, so that's what we use as our ipodmedics.com replacement part if you need a screen in either model.



iPodMedics

iPod Mail-in Label

Please note: If you are located near our office feel free to drop your iPod off. No appointment is needed. Our hours are Mon. 830am to 600pm, Tues. thru Fri. 830am to 500pm.

iPod Medics
1131 Benfield Blvd., Suite H
Millersville, MD 21108.

Ipodmedics.com Client Bill of Rights:

1. Free Diagnostic and Expert Opinion on your broken or sick iPod.
2. Free return shipping on all iPod repairs via DHL. We'll send you a tracking number when your repair is on it's way back to you.
3. Same day repairs whenever possible. We try to keep all iPod parts and batteries in stock at all times.
4. We responsibly recycle all dead iPod parts.
5. We only use RoHS compliant Sonnet brand batteries.
6. We'll do whatever we can to preserve your music while your iPod is being repaired.
7. We're a real Macintosh and iPod repair shop, so when you call us, we'll pick up the phone and you'll talk to a real person every time.
8. No part slapping. We won't put a part in your iPod unless it really needs it. We double test all repairs to ensure we've replaced the correct part, and it not just a loose cable or something silly.
9. Not near a post office? We'll e-mail you a PDF of pre-paid DHL shipping label for you to use to ship your iPod in to us. We'll just add \$10 to your final bill.