



iPodMedics

iPod Repair Form

3rd/4th Gen.



Mini



Video



1st thru 3rd Gen. Nano



<input type="checkbox"/> B+W Screen: \$59.00	<input type="checkbox"/> B+W Screen: \$59.00	<input type="checkbox"/> Color Screen: \$99.00*	<input type="checkbox"/> Color Screen: \$79.00
<input type="checkbox"/> Color Screen: \$79.00	<input type="checkbox"/> Headphone Jack: \$59.00	<input type="checkbox"/> Headphone Jack: \$89.00*	<input type="checkbox"/> Top Case: \$49.00
<input type="checkbox"/> Headphone Jack: \$59.00	<input type="checkbox"/> 4GB Hard Drive: \$109.00*	<input type="checkbox"/> 30GB Hard Drive: \$120.00*	<input type="checkbox"/> Battery replacement: \$60.00
<input type="checkbox"/> Click Wheel: \$69.00	<input type="checkbox"/> 6GB Hard Drive: \$139.00*	<input type="checkbox"/> 60GB Hard Drive: \$140.00*	<input type="checkbox"/> Add a battery to any repair: \$25.00
<input type="checkbox"/> 20GB Hard Drive: \$89.00*	<input type="checkbox"/> Click Wheel: \$59.00	<input type="checkbox"/> 80GB Hard Drive: \$160.00*	<input type="checkbox"/> Click Wheel: \$49.00
<input type="checkbox"/> 30GB Hard Drive: \$129.00*	<input type="checkbox"/> Battery repl. & iPod tune-up: \$60.00	<input type="checkbox"/> Top Case: \$39.00	<input type="checkbox"/> Back Case: \$39.00
<input type="checkbox"/> 40GB Hard Drive: \$149.00*	<input type="checkbox"/> Add a battery to any repair: \$25.00	<input type="checkbox"/> Battery repl. & iPod tune-up: \$60.00	
<input type="checkbox"/> 60GB Hard Drive: \$179.00*		<input type="checkbox"/> Add a battery to any repair: \$25.00	
<input type="checkbox"/> Battery repl. & iPod tune-up: \$60.00		<input type="checkbox"/> Add a Top Case to any repair: \$29.00	
<input type="checkbox"/> Add a battery to any repair: \$25.00	Add a pair of Apple Ear Buds to any order for \$15.		*Repair includes a new Battery

All prices above include parts, labor and shipping. Tax not included.

▲ If you know what's wrong with your iPod and you're approving that repair please check the appropriate box above. If you do not know what's wrong, just give as many details as you can in the space proved below, and we'll e-mail with our diagnosis. ▲



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PLEASE CHECK THE APPROPRIATE BOX

YES! I need data recovery.

If you need your data backed up or recovered, we do charge extra to do this as it presents us with an extra step. It really depends on the situation, and we'll get in touch to let you know what we need to do to save your data. Our prices for this range from \$20 to \$99.

NO! I have my iPod data stored in iTunes. Please Handle my repair as you see fit, and feel free to erase whatever is on my iPod.

Regardless of what you choose ("Recovery" or "Erase") in the process of servicing your iPod it is possible that you could lose your music and/or other data. In most situations we do not need to reformat your iPod, but in certain cases of hard drive problems involving hard drive errors or clicking sounds, it may be necessary to do so. If we DO re-format your iPod, all you need to do is erase and re-sync it with your iTunes library when the unit is returned to you. Also, if your iPod is under warranty, and we open it (or anyone else other than Apple) then the warranty is void. Please check your warranty status before you send it to us.

Customer Info:

Please fill out this form and send it in with your sick iPod. You don't need to contact us in advance to obtain a RMA or service number, just securely pack your iPod and send it to us at the address below. We'll e-mail you as soon as your iPod arrives at our shop. When we complete your repair and/or battery replacement we'll e-mail you a payment request from Google Checkout. Questions? E-mail us at ipodservice@macmedics.com

Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ Zip: _____

Daytime Phone#: _____ Ext: _____

Email: _____

iPod info/problem description: _____



iPodMedics

iPod Mail-in Label

Please note: If you are located near our office feel free to drop your iPod off. No appointment is needed. Our hours are Mon. 830am to 600pm, Tues. thru Fri. 830am to 500pm.

MacMedics
1131 Benfield Blvd., Suite H
Millersville, MD 21108

(We left off the word "iPod" on our shipping label so we do not reveal what is in the package or box.)

ipodmedics.com Client Bill of Rights:

1. Free Diagnostic and Expert Opinion on your mailed-in broken or sick iPod. (\$10.00 Diagnostic fee for units that are dropped off.)
2. Free return shipping on all iPod repairs via DHL. We'll send you a tracking number when your repair is on it's way back to you.
3. Same day repairs whenever possible. We try to keep all iPod parts and batteries in stock at all times.
4. We responsibly recycle all dead iPod parts.
5. We only use RoHS compliant Sonnet brand batteries.
6. We'll do whatever we can to preserve your music while your iPod is being repaired. *See disclaimer on previous page for more details.*
7. We're a real Macintosh and iPod repair shop, so when you call or email us we'll get right back to you!
8. No part slapping! We won't put a part in your iPod unless it really needs it. We double test all repairs to ensure we've replaced the correct part, and it not just a loose cable or something silly.
9. Not near a post office? We'll e-mail you a PDF of pre-paid DHL shipping label for you to use to ship your iPod in to us. We'll just add \$10 to your final bill.